



Terms and Conditions

Tour member's payment shall be deemed acceptance of and consent to all tour conditions stated. The right is reserved to cancel any tour prior to departure, in which case full refund will constitute full settlement with the passenger. The right is reserved to decline to accept or retain any person as a member of the tour.

All bookings are accepted on the understanding that client travel at their own risk at all time. By paying and confirming the reservation, you accept and understand that you are traveling to geographical regions where the standard of accommodation, safety, transport, hygiene, cleanliness, medical facilities, communications and infrastructures may not be of the standard you are used to at home. You accept these risks and obligations and fully assume the risks and responsibilities of this form of travel and you release Extended Stay Pvt. Ltd. from any liabilities connected to these risks to the maximum extent permitted by law.

Payment: 100% advance payment is required at the time of booking the tour.

Price Guarantee: Extended Stay Pvt. Ltd. guarantees the price for 24 hours. Extended Stay Pvt. Ltd. guarantees that the customer is getting the best price. If within 24 hours of booking customer is able to find a better price for the same trip online, Extended Stay Pvt. Ltd. will refund the difference. After completion of 24 hours price guarantee deadline no price adjustment will be entertained and cancellation policy will be applied thereafter.

Cancellation policy: All cancellation must be made in writing. 100% of the booking amount is refunded if cancelled 30 days before the start date of the tour. 50% of the booking amount is refunded if cancelled 15 days before the start date of the tour. No refund if cancelled less than 15 days before the start date of the tour.

There is no refund should you leave the tour early for any reason. There is no refund for any unused facilities. Absolutely no refund or price negotiations or price re-negotiations or price settlement or discount, concessions, incentives or commissions after the completion of tour or in the middle of the tour or any time after the expiration of Price Guarantee.

A cancellation fee of 20% will be applied for all cancelled tours. An additional cancellation fee of 10% will be applied towards the credit card processing if payment was made through credit card.

Discounts: Discounts are available for the larger group (8+ members). Please confirm at the time of booking the trip.

Accommodations: Accommodations will be provided at the resorts/camps in the national parks and hotels in the cities as stipulated in itinerary (or of similar quality), and are per person based on two persons sharing a twin-bedded room or as specified in the tour program.

Baggage: Baggage is at the owner's risk entirely.

Independent Suppliers: Extended Stay Pvt. Ltd., purchases transportation, hotel accommodations, and other services from various independent suppliers who are not affiliated with Extended Stay Pvt. Ltd in any way. Although it chooses the best suppliers available, Extended Stay Pvt. Ltd, has no right to control their operations and CANNOT, THEREFORE, BE LIABLE FOR ANY PERSONAL INJURY OR



PROPERTY DAMAGE OR LOST which may occur due to (1) wrongful, negligent or arbitrary acts of omissions on the part of a supplier, its employees and others not under direct control of Extended Stay Pvt. Ltd. or (2) defects or failures of any aircraft, vessel, automotive vehicle or other equipment or instrumentality under the control of independent suppliers.

Optional activities that may be dangerous: You may choose to wander the cities that you visit on your own. Like anywhere in the world, there are dangers of robbery and personal injury associated with this. Extended Stay Pvt. Ltd. requests common sense and caution be exercised while visiting any of the cities and towns on the tour. Extended Stay Pvt. Ltd. is in no way responsible for incidents or personal or public interaction occurring between a tour member and anyone you may meet during the tour.

Acts of god and the like: Extended Stay Pvt. Ltd. is not liable for acts of God, fire, weather, acts of governments or other authorities, wars, civil disturbances, riots, terrorist acts, strikes, thefts, pilferage, epidemics, quarantines, dangers incident to sea, land and air travel, and other similar acts of incidents beyond its ability to control.

Meals/Breakfasts: Meals/Breakfast are as specified in the Tour details. Unless stated meals/breakfast are vegetarian and from the fixed specified menu.

Dispute Settlement: All disputes will be settled under Bhopal Jurisdiction.